

The Psion Series 5 and 5mx 'Pen Jam'

The pen mechanism can frequently get 'jammed' against some of the plastic moulding on the inside of the machine and needs to be freed. This can be done by the following method.

- Close the machine
- Open the serial port cover on the rear spine of the machine
- Under the writing RS232 is a crescent shaped plastic cut out.
- Between the writing RS232 and the plastic cut out is a gap between two pieces of plastic.
- Using a flat blade (such as a butter knife), increase this size of this gap by 4-5 mm.

You should hear a click and this means the pen mechanism is free and should be working. If this does not work, then the machine will need to come in for POS to be serviced.